

A banner image showing a BC Ferries vessel docked at a rocky shore with a forested hillside in the background. The text "Safety Update" is overlaid in white on a blue wavy background at the bottom.

# Safety Update

Date: December 15, 2017

## Alert Summary

Thirteen new injury prevention opportunities (ALERTS) were submitted last week. Four of those have been resolved due to the implementation of proper control measures. The remaining items will be addressed through the ALERT process.

### CATERING AND RETAIL SERVICES

OAK-7775 Queen of Oak Bay

Galley cannot hear P.A. announcements when there is an emergency.

REN-7784 Coastal Renaissance

A WHMIS controlled cleaning product was found in the crew mess refrigerator. (Resolved)

EAG-7787 Salish Eagle

Onboard wheelchairs do not have working seat belts.

### ENGINEERING

ISKY-7781 Island Sky

Crew are being required to move heavy machinery by hand up the ramp without a fork lift or motorized jack.

COQ-7785 Queen of Coquitlam

Unmarked box was left on car deck next to passenger vehicles. (Resolved)

### FLEET OPERATIONS

BSC-7777 Baynes Sound Connector

Mustang suits are not appropriate for all crew participating in rescue boat drills.

ALB-7780 Queen of Alberni

Muster list positions are highlighted in black. The font is also in black making it very hard to see.

SUR-7789 Queen of Surrey

There is a deck light hanging down from a power cord at Deck 4, No. 2 end. (Resolved)

### TERMINAL OPERATIONS

HSB-7776 Horseshoe Bay

Police drove at excessive speed through ticket booth without stopping while responding to a critical incident on board a vessel in berth 2.

# Safety Update

TSA-7779 Tsawwassen

Two contractor vehicles turned illegally (u turn) in front of oncoming traffic.

DUKE-7782 Duke Point

Operator changing out propane cylinder on Forklift without face, eye or hand protection. PPE was not readily available.

DEP-7783 Departure Bay

Grates around trees in front of foot booth are very slippery when cold out and cannot be salted.

## TERMINAL MAINTENANCE

DEP-7786 Departure Bay

Moved no-posts from 14" to 44" making people walk closer to lane 11. (Resolved)

There were no new ALERTs in Catering Stores, Commercial Services, Supply Chain Management, Office or Other.

For more information on a specific ALERT please see your worksite's SMS [dashboard](#).

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## Safety Briefing Tips / Ideas

### Setting Safety Goals for 2018

#### Have you asked yourself?

When was the last time that you came to work and took a moment to think: what am I going to do today to avoid any injuries to myself, my co-workers and the passengers whose safety we are all entrusted with? What am I going to take home with me to keep those I love (and myself) safe?

When setting safety goals, it can be easy to pick a statistic and say that this year we will reduce this # to this # and increase this inspection frequency to this frequency, etc., etc. Every month we can watch our trends and build graphs to see "how we are doing". While metrics are necessary and important to monitor and project change, none of that matters when someone gets injured. Every stat available could be down from the previous year but as soon as one person is injured, that becomes the most important 'statistic' in someone's life. That is what matters.



#### With that in mind, what should OUR Safety Goals be for 2018?

**We all** need to take the time to ask ourselves what could happen today, every day, to ourselves, our co-workers and our passengers that could cause an injury or worse.

**We all** need to act on those considerations by identifying hazards using the ALERT process, putting barriers in place to protect others from unsafe conditions and by always being "a little scared" that something could happen. Then ... do everything possible to ensure that it doesn't happen to us or those around us.



# Safety Update

**We all** need to share our concerns and ideas with those around us. Our Supervisors, our Safety Committees, our co-workers and our loved ones. Help each other recognize Unsafe Acts (things we do) and Unsafe Conditions (the environment around us) that create risk and when we solve a problem ... share the solution.

**We all** need to demand excellence from our company and ourselves every day.  
That is the goal we should all be striving for.  
The SailSafe way.



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## Increase your safety at home and at play!



Simply [logon](#) to *Sprout* and join the "Living Safe" group to receive weekly updates and to be a part of the growing conversation.

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## SMS Safety Flash



**Stay in the loop with the latest SMS news & fleet-wide shared learnings.**

[Safety Flash](#)

*Safety Flashes are always available on the SMS Dashboards or BCF Intranet/Safety Links*

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## The 2017/18 Presidents' Awards nominations are open!



The President of BC Ferries and the President of BC Ferry and Marine Workers' Union are proud to jointly recognize worksite teams and individuals who, through their leadership and commitment, have made an outstanding contribution to safety.

Please take a moment to recognize and nominate a deserving employee or worksite team/watch. Logon to [SailSafe.com](#) for details and to nominate.

## Employee Occupational Injuries

Since all accidents are preventable – what key safe behaviours would have prevented these accidents and what will **you** do to prevent recurrence in your own workplace?

### In the past week we experienced the following time loss injuries:

**Knee Strain** – A Casual Customer Service Attendant was walking on to the ship to start her shift when she felt pain in her left knee. The CSA started her shift and experienced a dull ache in her knee during the rest of her work day.

**Wrist Strain** – A Deckhand was pulling bags of garbage off a large pile in the garbage cart. As he pulled one of the bags he felt a sharp, sudden pain in his right wrist.

<b>Date: April 1 – December 13</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2017/18 objective is to reduce injuries by 9% over last year</b>
All employee injuries including time loss	906	920	2% increase
All employee time loss injuries	85	114	34% increase