

Safety Update

Date: June 29, 2018

Alert Summary

Ten new injury prevention opportunities (ALERTS) were submitted last week. One has been resolved due to the successful implementation of proper control measures. The remaining items will be addressed through the ALERT process.

CATERING AND RETAIL SERVICE

REN-8250 Coastal Renaissance

Hot oatmeal served in 8 oz. soup bowl does not fit safely and creates a burn risk.

NEXP-8249 Northern Expedition

There is no designated safe walking route for foot passengers to disembark the ship in the mid-coast ports. Often there is not enough space to operate a wheel chair between parked cars exiting the elevator and barely enough for foot passengers.

FLEET OPERATIONS

SVI-8244 Spirit of Vancouver Island

I have been scheduled a series of pm shifts, then only 1 day of rest, then scheduled a series of am shifts. This contributes to fatigue when adjusting sleep patterns.

KWUN-8251 Kwuna

While exercising the fire pumps, the #1 end fire nozzle unscrewed and fell to the ground.
(Resolved)

NADV-8248 Northern Adventure

A Tow Truck driver was going to leave the vessel without properly securing the vehicle they were towing. This issue has occurred before.

TERMINAL OPERATIONS

SALB-8245 Saltery Bay

The interior door at the Saltery Bay ticket booth does not provide adequate security for our TSAs and is very difficult to slide putting employees at risk of a shoulder injury.

HSB-8243 Horseshoe Bay

A semi-truck went over the curb and into the grass area with a 12-inch fall off creating a roll over potential into the highway lane.

TSA-8242 Tsawwassen

Reservation checkers are walking into traffic without carrying stop sign paddles.

ENGINEERING

DEAS-8246 Fleet Maintenance Unit

The caustic tank roof edge is rotten and appears to be ready to fall.

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NSW-8247 Northern Sea Wolf

An order was given to start generators before systems are ready and with many people in the area.

There were no new ALERTs in Terminal Maintenance, Other, Supply Chain Management, Catering Stores or Office.

For more information on a specific ALERT, please see your worksite's SMS [dashboard](#).

Safety Briefing Tips / Ideas

Ouch I Got Hurt at Work – Now What?

Despite our best efforts to remain safe and help others stay safe at work, sometimes we get hurt. After an injury the pressing question is now what do I do?

When injured at work, you must immediately report and provide details of an injury to your supervisor. Timely reporting provides an opportunity for your supervisor to discuss modifying your work so that you do not aggravate your injury. In addition the information you provide to your supervisor is helpful in ensuring prompt WSBC adjudication of your claim. Even for minor injuries, make sure you see an OFA. Their treatment and record of injury can significantly reduce suffering and provide valuable insight into the events causing the injury. Lessons learned from your description of events could be a major step in preventing a co-worker injury of a similar manner.

Okay – you have reported your injury to your supervisor and seen an OFA. Probably your question is, why do all this? When you report an injury a lot happens in the background to support you, and many people play a key role in this including:

- Your supervisor will report immediately to the Operations and Security Centre if you require transport to a hospital;
- The on duty manager will be informed of your injury;
- The OFA will provide treatment and determine if further medical aid is required;
- Before you leave the site your supervisor or manager will provide you with information about accommodated duties, helping you recover at work;
 - Modified duties would be specific and meaningful in accordance with any restrictions or limitations set out by your doctor;
- In cases of more serious injuries, a 911 call will be placed or you will be transported to emergency.
- Employee Assistance Program information is also available to every employee for support purposes.
 - LifeWorks for Bargaining Unit employees: 1-888-307-0590
 - Homewood Health for Exempt employees: 1-800-663-1142

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Now you know what everyone else does, what is your role in all of this? What do you do?

- If you leave for medical aid, you will be required to call the supervisor on duty that same day, if injuries permit, to advise them of your status;
 - The supervisor will discuss with you suitable modified work which will not exceed limitations caused by your injury;
- You must report any injury requiring medical treatment *beyond first aid* to WorkSafeBC by calling 1-888-967-5377.

Guess what, it's not over yet. We all know that paperwork is critical for both you and BC Ferries. Learning from every event is also important to your safety and paperwork helps WSBC make a sound and timely adjudication of your claim. Here is an overview of the what, where, why and how of paperwork:

- Must be completed as soon as possible and includes; BCF First Aid Report, Employee Report of Injury form 6A, Employer's Report of Injury form 7, and the Initial Assessment Report (IAR) if required. It is important to investigate the circumstances of the injury immediately so recorded facts support risk control are determined and implemented thereby reducing risks and hazards;
- Where possible, documents are completed with the injured employee as part of the work accommodation process;
- Documents reviewed for completeness by your supervisor are forwarded to your workersafety@bcferries.com.

Although more happens to support you in the background; however, knowing these fundamentals will allow you to be more engaged and aware of the important process of you getting treatment, recording and assessment of your injury. Additionally you will be helping your co-workers by increasing safety awareness throughout BC Ferries.

The 2018 Summer Safety Campaign has begun!



Summer Safety Campaign

Think, Plan, Act.

Simple and effective. Make it a habit.

This summer's campaign is focused on the **Think, Plan, Act** habit of managing worksite safety. *It's simple and effective!*

Visit the [Summer Safety Campaign page](#) on the BCF Intranet for more information and resources.



Increase your safety at home and at play!

Simply [logon](#) to *Sprout* and join the "**Living Safe**" group to receive weekly updates and to be a part of the growing conversation.

SMS Safety Flash



Stay in the loop with the latest SMS news & fleet-wide shared learnings.

[Safety Flash](#)

Safety Flashes are always available on the SMS Dashboards or BCF Intranet/Safety Links

Employee Occupational Injuries

Since all accidents are preventable – what key safe behaviours would have prevented these accidents and what will **you** do to prevent recurrence in your own workplace?

In the past week, there were no time loss injuries that have been accepted by WorkSafeBC.

Date: April 1 – June 28	2017/18	2018/19	2018/19 objective is to reduce injuries and to reduce days lost by 18% over last year
All employee injuries including time loss	312	335	7% increase
All employee time loss injuries	27	61	126% increase